

Exit Conference

- “ Discussion of findings and whether any deficiencies will be cited
- “ Won't give specific tag numbers
- “ Chance to ask questions
- “ Take notes

How an Inspector Works Through the Survey Process

Activity

Bathing Complaint

Plan of Correction (PoC)

- “ Address all required elements
- “ Be sure to think systematically, and consider why the deficiency happened
- “ Thoroughly read entire report

Plan of Correction (PoC)

- ” Choose viable and appropriate completion date
- ” Implement and document everything you do
- ” Plan of correction is a public document

Revisit

- “ Desk revisit vs. Onsite revisit
- “ Only review from completion date forward
- “ Focus is on effectiveness of PoC
- “ Agency can be re-cited if deficient practice still present
- “ New deficiencies can also be cited

CDPHE Licensure Survey Stats*

- “ Currently 716 licensed Home Care Agencies
- “ Approximately 10 new licenses issued per month on average
- “ Every county in Colorado is being served

*Data provided by CDPHE May, 2018

CDPHE Licensure Survey Stats*

“ Types of agencies:

- . 16% Class B only
- . 37% Class A or B and State Medicaid certified
- . 13% Class A only
- . 29% Class A and Medicare/Medicaid certified (medical)
- . 5% HCA, IDD

*Data provided by CDPHE May, 2018

CDPHE Licensure Survey Stats*

- “ Between 5/1/17 – 4/30/18, there were 80 Class A relicensure surveys
- . 51 agencies - QMP effective, no deficiencies cited
 - . 21 agencies had an expanded survey because the QMP was ineffective or not operational

*Data provided by CDPHE May, 2018

CDPHE Licensure Survey Stats*

- “ Between 5/1/17 – 4/30/18, there were 115 Class B relicensure surveys
- . 97 agencies – QMP effective, no deficiencies cited
 - . 18 agencies had an expanded survey because the QMP was ineffective or not operational

*Data provided by CDPHE May, 2018

CDPHE Frequently Cited Deficiencies*

“ Class A agencies:

- . Quality Management Program (L251), 21 instances
- . Agency evaluation – Quarterly Record Review (L327), 13 instances
- . Plan of Care Medical Orders (L364), 13 instances
- . Medication Management/Medication Administration (L369), 13 instances
- . Plan of Care Contents (L365), 12 instances
- . CNA Written Assignment and Timing (L389), 12 instances
- . Plan of Care/MD Communication (L385), 9 instances

*Data provided by CDPHE May, 2018

CDPHE Frequently Cited Deficiencies*

“ Class B agencies:

- . Governing Body Duties (L401), 20 instances
- . Quality Management Program (L251), 18 instances
- . Agency Manager Training (L405), 12 instances
- . On-going Training and Documentation (L454), 9 instances
- . Supervision 3-Month Onsite (L441), 8 instances
- . Competency/Required Observation (L453), 7 instances

*Data provided by CDPHE May, 2018

References

- “ Department of Public Health and Environment, Health Facilities and Emergency Medical Services Division, 6 CCR 1011-1, Chapter XXVI, Home Care Agencies.
- “ Department of Public Health and Environment, Health Facilities and Emergency Medical Services Division, 6 CCR 1011-1, Chapter II, General Licensure Standards.
- “ Colorado Department of Health Care Policy and Financing, 10 CCR 2505-10 8.000 MEDICAL ASSISTANCE - SECTION 8.000.

References

- “ Department of Regulatory Agencies, Division of Registrations, 3 CCR 716-1, Chapter XIII, Rules and Regulations Regarding the Delegation of Nursing Tasks
- “ Centers for Medicare and Medicaid Services, Appendix B, Guidance to Surveyors: Home Health Agencies
- “ Centers for Medicare and Medicaid Services, Medicare Benefit Policy Manual, Chapter 7, Home Health Services