

# RESOURCES

**Colorado Department of Regulatory Agencies (DORA)**- The Division of Professions and Occupations provides customer protection by licensing over 50 diverse professions, occupations and businesses in Colorado.

Contact DPO: [303-894-7800](tel:303-894-7800) | [dora\\_dpo\\_licensing@state.co.us](mailto:dora_dpo_licensing@state.co.us)

**Denver Regional Council of Governments (DRCOG and Area on Aging)**

[https://www.drcog.org/search?search\\_api\\_views\\_fulltext=aging+services](https://www.drcog.org/search?search_api_views_fulltext=aging+services)

## **Aging and Disability Resource Center (ADRC)**

Information and Assistance

Options Counseling

State Health Insurance Assistance Program (SHIP)

**303-480-6700**

Toll-free outside Denver

**1(866) 959-3017**

Opción disponible en Español

## **Long-term Care Ombudsman**

**303-480-6734**

## **Case Management**

**303-480-6704**

Opción disponible en Español

## **Elder Refugee Program**

**303-480-6729**

## **DRCOG Main Office**

**303-455-1000**

## **Hoarding Help & Support Groups**

<https://www.coloradohoarding.com/help--support>

## **Veterans-directed Home and Community-based Services**

303-480-6755

### **Language Assistance Services - Mosaic**

[https://www.mosaicinfo.org › language-assistance](https://www.mosaicinfo.org/language-assistance)

Mosaic provides **free** aids and **services** to people with disabilities to communicate effectively with us including qualified interpreters and **language** .

**Colorado Language Connection** is not accepting any visitors or walk-in business. Our office will remain open remotely during regular business hours 8:30am - 5:30pm until further notice.

To request interpreting and document translation service please contact [clc@apdc.org](mailto:clc@apdc.org) or fill out **CLC online submission form** - 303.923.2945 For General/ Quote Inquiry - 303.923.6558

As an alternative to face-to-face interpreting, we encourage service providers to utilize our **Video Remote Interpreting (VRI)** or Phone Interpreting service to communicate important information with your patient/clients. CLC VRI allows providers to have virtual face-to-face interaction with qualified interpreters while still receiving the same quality interpretation as the on-site interpreters. To request a CLC VRI virtual demo/ set up please contact Agi at 303.923.6558 or [erhaagioseth@apdc.org](mailto:erhaagioseth@apdc.org)

**Colorado Community Health Alliance (CCHA):** Connection to language services and any Americans with Disability Act (ADA) need.

### **Associations**

- American Nurses Association (ANA)  
[www.nursingworld.org](http://www.nursingworld.org)
- Association for Professionals for Infection Control and Epidemiology  
[www.apic.org](http://www.apic.org)

### Journals

- Home Healthcare Nurse Journal  
<http://homehealthcarenurseonline.com>
- American Journal of Nursing  
<https://journals.lww.com/ajnonline/pages/default.aspx>

## **Therapy Resources**

### **Associations**

- American Occupational Therapy Association, (AOTA)  
www.aota.org
- American Speech-Language-Hearing Association (ASHA)  
www.asha.org
- American Physical Therapy Association (APTA)  
www.apta.org

**Administrator for Community Living:** <https://acl.gov/programs/aging-and-disability-networks/centers-independent-living>

**Medline Plus,** [www.nlm.nih.gov/medlineplus/](http://www.nlm.nih.gov/medlineplus/): A service of the National Library of Medicine and the National Institutes of Health, offers links to answers about health questions, including extensive information about drugs, an illustrated medical encyclopedia, interactive patient tutorials, and the latest health news.

**Medicare Quality Improvement Community:** Home Health (MedQIC) Web site is a free on-line resource for quality improvement interventions and associated tools, toolkits, presentations, and links to other resources  
**www.qualitynet.org**

**Medicare Learning Network:** The Medicare Learning Network (MLN) provides free resources that Medicare fee for service health care providers need to understand topics such as the ins and outs of billing rules.  
**<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo>**

**Hartford Institute for Geriatric Nursing:** [www.hartfordign.org](http://www.hartfordign.org)

**Hartford Healthcare Institute of Living:** <https://instituteofliving.org/>

**Age Safe America:** Age Safe® America is a diverse membership of service providers, organizations, corporations and non-profits all committed to providing quality services to our aging demographic.  
<https://agesafeamerica.com/certifications/>

**ACRONYMS AND ABBREVIATIONS FOR ADMINISTRATORS/MANAGERS**

<b>ADA</b>	<b>AMERICANS WITH DISABILITIES ACT</b>
<b>ADEA</b>	<b>AGE DISCRIMINATION AND ENFORCEMENT ACT</b>
<b>AKS</b>	<b>ANTI-KICKBACK STATUTE</b>
<b>ALISON</b>	<b>AUTOMATED LICENSURE INFORMATION SYSTEM ONLINE (THROUGH DORA)</b>
<b>APS</b>	<b>ADULT PROTECTIVE SERVICES</b>
<b>BI</b>	<b>BRAIN INJURY</b>
<b>CCERAP</b>	<b>COLORADO COALITION FOR ELDER RIGHT AND ADULT PROTECTION</b>
<b>CBI</b>	<b>COLORADO BUREAU OF INVESTIGATION</b>
<b>CCR</b>	<b>COLORADO CODE OF REGULATIONS</b>
<b>CDPHE</b>	<b>COLORADO DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT</b>
<b>CfCs</b>	<b>CONDITIONS FOR COVERAGE (for Medicare certification)</b>
<b>CMS</b>	<b>CENTERS FOR MEDICARE AND MEDICAID</b>
<b>COPs</b>	<b>CONDITIONS OF PARTICIPATION (for Medicare Certification)</b>
<b>CPR</b>	<b>CARDIOPULMONARY RESUSCUSITATION</b>
<b>CRS</b>	<b>COLORADO REVISED STATUTES</b>
<b>DNR</b>	<b>DO NOT RESCUSITATE</b>
<b>DOCS</b>	<b>DIRECTOR OF CLINICAL SERVICES</b>
<b>DOJ</b>	<b>DEPARTMENT OF JUSTICE</b>
<b>DON</b>	<b>DIRECTOR OF NURSING</b>
<b>DORA</b>	<b>DEPARTMENT OF REGULATORY AGENCIES</b>
<b>DPOA</b>	<b>DURABLE POWER OF ATTORNEY</b>
<b>EBD</b>	<b>ELDERLY, BLIND AND DISABLED (PROGRAM OF HCBS)</b>
<b>EIN</b>	<b>EMPLOYER IDENTIFICATION NUMBER</b>
<b>EEOC</b>	<b>EQUAL EMPLOYMENT OPPORTUNITY COMMISSION</b>
<b>FHA</b>	<b>FEDERAL HOUSING AUTHORITY</b>
<b>FI</b>	<b>FISCAL INTERMEDIARY</b>
<b>FMLA</b>	<b>FAMILY MEDICAL LEAVE ACT</b>
<b>HCA</b>	<b>HOME CARE AGENCY</b>
<b>HCBS</b>	<b>HOME AND COMMUNITY BASED SERVICES</b>
<b>HCPF</b>	<b>HEALTH CARE PUBLIC FINANCE aka Health First or Colorado Medicaid</b>
<b>HFEMS</b>	<b>HEALTH FACILITIES EMERGENCY MEDICAL SERVICES DIVISION</b>
<b>HHCAHPS</b>	<b>Home Health Care Consumer Assessment of Healthcare Providers and Systems</b>
<b>HHS</b>	<b>HEALTH AND HUMAN SERVICES (DEPARTMENT OF)</b>

<b>HIPAA</b>	<b>HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT</b>
<b>HITECH</b>	<b>HEALTH INFORMATION TECHNOLOGY FOR ECONOMIC AND CLINICAL HEALTH</b>
<b>LSC</b>	<b>LICENSED SOCIAL WORKER</b>
<b>LCSW</b>	<b>LICENSED CLINICAL SOCIAL WORKER</b>
<b>MI</b>	<b>MENTAL ILLNESS</b>
<b>MSW</b>	<b>MEDICAL SOCIAL SERVICES</b>
<b>OIG</b>	<b>OFFICE OF INSPECTOR GENERAL</b>
<b>OASIS</b>	<b>OUTCOME AND ASSESSMENT INFORMATION SET</b>
<b>OSHA</b>	<b>OCCUPATIONAL SAFETY AND HAZARD ACT</b>
<b>PCP</b>	<b>PERSONAL CARE WORKER WHEN USED IN VOLUME 8 FOR MEDICAID; PRIMARY CARE PHYSICIAN MORE GENERALLY</b>
<b>PCW</b>	<b>PERSONAL CARE WORKER AS USED IN LICENSURE FOR NONMEDICAL SERVICE</b>
<b>PLWA</b>	<b>PERSONS LIVING WITH AIDS (HCBS PROGRAM WAIVER)</b>
<b>POC</b>	<b>PLAN OF CARE</b>
<b>POC</b>	<b>PLAN OF CORRECTION (TO A DEFICIENCY REPORT)</b>
<b>QAPI</b>	<b>QUALITY ASSESSMENT PERFORMANCE IMPROVEMENT</b>
<b>QMP</b>	<b>QUALITY MANAGEMENT PROGRAM</b>
<b>SEP</b>	<b>SINGLE ENTRY POINT AGENCY (for Medicaid recipients)</b>
<b>SOS</b>	<b>SECRETARY OF STATE</b>
<b>TIN</b>	<b>TAX IDENTIFICATION NUMBER</b>